



**urban**co-operative**bank**  
Ltd.No.1758, Perinthalmanna

**Inviting tenders for Purchase of 7 units of ATM/Recycler Machines**

The Urban Co-operative Bank Ltd No.1758 Perinthalmanna invites tenders from eligible and qualified switch vendors for the purchase and installation of ATM/Cash Recyclers. Those who are interested may submit their quotation on or before 25/03/2024, 4 PM via email tenders@ucbpmna.in.

Bank reserves the right to cancel, accept, and change Items in the tender without any further notice.

<b>1. General Information:</b>						
1.1 Model:	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6
<ul style="list-style-type: none"> <li>Specify the model name/number.</li> </ul>						
1.2 Dimensions and Weight:						
<ul style="list-style-type: none"> <li>Provide the dimensions (height, width, depth) and weight of the ATM.</li> </ul>						
1.3 Enclosure:						
<ul style="list-style-type: none"> <li>Material: Steel, aluminium, etc.</li> </ul>						
<ul style="list-style-type: none"> <li>Security features: Anti-skimming, anti-vandalism measures.</li> </ul>						
<b>2. Hardware Specifications:</b>						

2.1 Cash Handling:						
<ul style="list-style-type: none"> <li>Number of cash cassettes.</li> </ul>						

<ul style="list-style-type: none"> <li>Note denominations supported.</li> </ul>						
<ul style="list-style-type: none"> <li>Cash dispensing speed and accuracy.</li> </ul>						
2.2 Card Reader:						
<ul style="list-style-type: none"> <li>EMV compliance.</li> </ul>						
<ul style="list-style-type: none"> <li>Contactless payment support.</li> </ul>						
2.3 Keypad and Display:						
<ul style="list-style-type: none"> <li>ADA-compliant keypad.</li> </ul>						
<ul style="list-style-type: none"> <li>High-resolution display with touch capabilities.</li> </ul>						
2.4 Connectivity:						

<ul style="list-style-type: none"> <li>• Network compatibility: Ethernet, 4G, etc.</li> </ul>						
<ul style="list-style-type: none"> <li>• Security protocols for data transmission.</li> </ul>						
<b>3. Software and Functionality:</b>						
3.1 Operating System:						
<ul style="list-style-type: none"> <li>• Specify the operating system (e.g., Windows, Linux).</li> </ul>						
3.2 ATM Management Software:						
<ul style="list-style-type: none"> <li>• Features for monitoring, reporting, and remote management.</li> </ul>						
3.3 Transaction Security:						
<ul style="list-style-type: none"> <li>• End-to-end encryption.</li> </ul>						
<ul style="list-style-type: none"> <li>• Compliance with industry standards for transaction security.</li> </ul>						
<b>4. Power Requirements:</b>						
4.1 Power Input:						
<ul style="list-style-type: none"> <li>• Voltage requirements.</li> </ul>						

<ul style="list-style-type: none"> <li>• Power consumption.</li> </ul>						
4.2 Backup Power:						
<ul style="list-style-type: none"> <li>• Battery backup or generator support.</li> </ul>						
<b>5. Compliance and Certifications:</b>						
5.1 Regulatory Compliance:						
<ul style="list-style-type: none"> <li>• Compliance with local and international regulations.</li> </ul>						
5.2 Certifications:						
<ul style="list-style-type: none"> <li>• PCI DSS, EMV, ADA, etc.</li> </ul>						
<b>6. User Interface:</b>						
6.1 Screen:						
<ul style="list-style-type: none"> <li>• Size and resolution of the display.</li> </ul>						
<ul style="list-style-type: none"> <li>• Color capabilities.</li> </ul>						
6.2 Keypad:						

<ul style="list-style-type: none"> <li>• Number of keys.</li> </ul>						
<ul style="list-style-type: none"> <li>• Functionality and layout.</li> </ul>						
<b>7. Security Features:</b>						
7.1 Biometrics:						
<ul style="list-style-type: none"> <li>• If applicable, specify biometric authentication features.</li> </ul>						
7.2 Surveillance:						
<ul style="list-style-type: none"> <li>• CCTV features for security monitoring.</li> </ul>						
7.3 Access Control:						
<ul style="list-style-type: none"> <li>• Measures to prevent unauthorized access to internal components.</li> </ul>						
<b>8. Maintenance and Support:</b>						
8.1 Warranty:						
<ul style="list-style-type: none"> <li>• Duration of warranty.</li> </ul>						
<ul style="list-style-type: none"> <li>• Terms and conditions.</li> </ul>						

8.2 Technical Support:						
<ul style="list-style-type: none"> <li>• Availability of technical support.</li> </ul>						
<ul style="list-style-type: none"> <li>• Response time for issue resolution.</li> </ul>						
<b>9. Environmental Conditions:</b>						
9.1 Operating Temperature:						
<ul style="list-style-type: none"> <li>• Range of temperatures the ATM can operate in.</li> </ul>						
9.2 Humidity:						
<ul style="list-style-type: none"> <li>• Acceptable levels of humidity.</li> </ul>						
<b>10. Additional Features:</b>						
10.1 Receipt Printing:						
<ul style="list-style-type: none"> <li>• Speed and quality of receipt printing.</li> </ul>						
10.2 Additional Services:						
<ul style="list-style-type: none"> <li>• Support for bill payments, mobile top-ups, etc.</li> </ul>						
<b>11. Quotation Requirements:</b>						

11.1 Pricing:						
<ul style="list-style-type: none"> <li>Breakdown of costs (equipment, installation, maintenance).</li> </ul>						
<ul style="list-style-type: none"> <li>Any additional fees or charges.</li> </ul>						
11.2 Delivery Time:						
<ul style="list-style-type: none"> <li>Expected delivery time.</li> </ul>						
<b>12. Vendor Details:</b>						
12.1 Company Name:						
<ul style="list-style-type: none"> <li>Full legal name of the vendor.</li> </ul>						
12.2 Contact Person:						
<ul style="list-style-type: none"> <li>Name of the primary contact person.</li> </ul>						
12.3 Address:						
<ul style="list-style-type: none"> <li>Physical address of the vendor's main office.</li> </ul>						
12.4 Contact Information:						



<ul style="list-style-type: none"> <li>• Phone number, email address, and other relevant contact details.</li> </ul>	
12.5 Experience and References:	
<ul style="list-style-type: none"> <li>• Brief overview of the vendor's experience in providing ATM solutions.</li> </ul>	
<ul style="list-style-type: none"> <li>• References from previous clients, if available.</li> </ul>	
<b>13. Proposal Submission:</b>	
13.1 Deadline:	
<ul style="list-style-type: none"> <li>• Deadline for submitting the quotation.</li> </ul>	
13.2 Method of Submission:	
<ul style="list-style-type: none"> <li>• Specify how vendors should submit their proposals (email, physical mail, etc.).</li> </ul>	

<b>COMMERCIAL</b>					
<b>1.1.1 ATM Unit Cost:</b>					
<ul style="list-style-type: none"> <li>Specify the cost per unit for the ATM machines.</li> </ul>					
<b>1.1.2 Installation Cost:</b>					
<ul style="list-style-type: none"> <li>Breakdown of installation charges, if applicable.</li> </ul>					
<b>2.1.3 Maintenance and Support Cost:</b>					
<ul style="list-style-type: none"> <li>Annual or monthly cost for maintenance and support services.</li> </ul>					
<b>1.1.4 Software Licensing Fees:</b>					
<ul style="list-style-type: none"> <li>Any one-time or recurring fees for software licenses.</li> </ul>					
<b>1.1.5 Connectivity Charges:</b>					
<ul style="list-style-type: none"> <li>If there are any fees associated with network connectivity.</li> </ul>					
<b>1.1.6 Additional Services Cost:</b>					
<ul style="list-style-type: none"> <li>Specify the cost for any additional services (e.g., training, customization).</li> </ul>					
<b>1.1.7 Taxes and Duties:</b>					
<ul style="list-style-type: none"> <li>Clearly state any applicable taxes or duties.</li> </ul>					
<b>1.1.8 Total Cost:</b>					
<ul style="list-style-type: none"> <li>Provide the overall total cost, including all components mentioned above.</li> </ul>					

1.2 Payment Terms:					
<b>1.2.1 Payment Schedule:</b>					
<ul style="list-style-type: none"> <li>Outline the schedule for payment milestones (e.g., upfront, upon delivery, after installation).</li> </ul>					
<b>1.2.2 Accepted Payment Methods:</b>					
<ul style="list-style-type: none"> <li>Specify the acceptable payment methods (e.g., wire transfer, credit card).</li> </ul>					